
Report To:	Inverclyde Integration Joint Board	Date:	22 January 2024
Report By:	Kate Rocks Chief Officer Inverclyde Health & Social Care Partnership	Report No:	IJB/02/2024/KR
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Subject:	Chief Officer's Report		

1.0 PURPOSE AND SUMMARY

1.1 For Decision For Information/Noting

1.2 The purpose of this report is to update the Integration Joint Board on service developments which are not subject to the IJB's agenda of 22nd January 2024.

2.0 RECOMMENDATIONS

2.1 The report details updates on work underway across the Health and Social Care Partnership in relation to:

- Call Before You Convey Pilot for Care Homes
- Lens Project
- Joint Inspection of Adult Services
- Homeless Redesign
- Delayed Discharge
- Independent Review of Respite

Kate Rocks
Chief Officer
Inverclyde Health and Social Care Partnership

3.0 BACKGROUND AND CONTEXT

- 3.1 The IJB is asked to note the HSCP service updates and that future papers may be brought forward to the IJB as substantive agenda items.

4.0 BUSINESS ITEMS

4.1 Call Before You Convey Pilot for Care Homes

This pathway is being set up as a pilot to support collaborative decision making via professional-to-professional advice and escalation routes for care homes to support them with care for residents with palliative needs who may be approaching end of life. The Inverclyde HSCP pilot for care home residents is a single point of access telephone line to the community nursing team for advice, support, and information available to care homes. An additional nurse will be on duty with the community team and an Advanced Nurse Practitioner is on call to support any calls or visits as required.

A virtual ward meeting is being held at the end of every week with all relevant staff in attendance and care homes attending as required if they have a resident who they have concerns about. This facilitates a proactive approach, advanced planning, and coordination of care.

The service commenced on 9 December 2023 as a Test of Change utilising a PDSA (Plan Do Study Act) type approach to identify local need and trial this new service for care homes. The test of change will run until 31 March 2024. Work is underway to connect with the Scottish Ambulance Service Macmillan End of Life pilot as part of this work to ensure if ambulances are called and feel that a resident does not require admission, the paramedic crew can contact the service to gain support for the resident and the care home from the local team.

Outcomes of the project will be reported via the Unscheduled Care group locally and GGC wide. Ardgowan Hospice on-call team will provide an additional level of specialist palliative care support as required and will be offering palliative and end of life training to every care home, on site in the individual homes over the winter period. The project is funded via non-recurring slippage monies for the Care Home Collaborative.

4.2 Lens Project

Since the last update to IJB members, our partnership with the Lens Project has progressed with teams completing their participation in structured workshops, designed to support Inverclyde to 'keep the Promise' and ensure children and young people have good childhoods. This led to our Investment Event at the Beacon Arts Centre on 7 December 2023, where practitioners across Children and Families presented the six shortlisted ideas to the investment team comprising Robert Moran (IJB Chair), Alan Cowan (IJB Vice Chair), Kate Rocks (Chief Officer) and Jonathan Hinds (Head of Children's Services)

Four ideas received investment and will be taken forward, with funding support from the HSCP Transformation Board:

- **Throughcare Hub:** flexible, supportive learning space for young people to learn new skills, gain qualifications and grow in confidence at their own pace.
- **Feel Good Fund:** ensuring children and young people in our children's houses have improved, equivalent access to positive experiences, pocket money and recreational opportunities.
- **Home from Home:** dedicated, improved space for family time.

- **The Practice Pad:** space for care experienced young people to learn skills to help them move towards living in their own home.

Two ideas will, in turn, be taken forward as part of the forthcoming redesign of children's services:

- **It takes a Village:** a community-based approach to building relationships with young people to grow in confidence.
- **Connected 2 Care:** challenging stigma through earlier intervention approaches with families.

4.3 Joint Inspection of Adult Services

Under section 115 of the Public Services Reform (Scotland) Act 2010, together with regulations made under the 2010 Act, the Care Inspectorate and Healthcare Improvement Scotland formally commenced their joint inspection on Monday 23 October 2023.

The inspection is considering the key question "How effectively is the partnership working together, strategically and operationally, to deliver seamless services that achieve good health and wellbeing outcomes for adults?" and is examining the provision of services for and lived experience of adults living with mental illness and their unpaid carers.

A number of elements have been completed with the Inspection team are currently considering the partnership's position statement and supporting evidence. Inspectors have undertaken engagement events and conversations with people who live with mental illness and are reviewing findings of the staff survey circulated to all relevant partnership staff, including from the third and independent sector.

Inspectors will conclude their file reading of health and social work records by the end of January 2024 and are scheduled to have conversations with selected individuals and groups of professionals, including some of the people whose records have been reviewed and the staff groups that support them. The final report is expected in late March 2024.

4.4 Homelessness Redesign

Work is still underway to determine the future model of service delivery. There is ongoing discussion with Council colleagues and registered social landlords to determine future budgetary requirements and the need to identify potential funding streams for any future accommodation and support options.

4.5 Delayed Discharge

Services continue to experience pressures in relation to delays when discharging service users from the Acute system. This increase is being seen across Scotland and is not unique to Inverclyde.

Our main area of pressure remains around availability of capacity for Care at Home Services, which continues to experience a high level of demand.

Delays as a result of Adults with Incapacity legislation remains at a low level compared with other partners across NHS GGC.

Services have been impacted by seasonal respiratory illnesses resulting in a higher level of short-term absence in line with previous yearly trends. This has impacted on Care at Home capacity.

Discharge teams continue to operate at a high level and we are starting to see an uptake of Kincare payment options which will help in the prevention of hospital delays.

4.6 Independent Review of Respite

Inverclyde HSCP has commissioned an independent review of adult respite and carers provision. This review will include a consultation on the closure of Inverclyde HSCP’s internal respite unit as well as developing a respite/short break strategy for Inverclyde to show a portfolio of options to support Carers and support choice for service users.

This review will consider what a robust, modern, high-quality person led respite care provision would look like. The review will articulate a co-produced vision for Inverclyde and develop an associated high level delivery action plan.

The consultation will look at measuring the existing service against the respite care in other parts of the Scotland.

The completed consultation and strategy will be presented to the Social Work and Social Care Scrutiny Panel in early summer 2024.

5.0 IMPLICATIONS

5.1 The table below shows whether risks and implications apply if the recommendation(s) is(are) agreed:

SUBJECT	YES	NO
Financial		X
Legal/Risk		X
Human Resources		X
Strategic Plan Priorities		X
Equalities, Fairer Scotland Duty & Children and Young People		X
Clinical or Care Governance		X
National Wellbeing Outcomes		X
Environmental & Sustainability		X
Data Protection		X

5.2 Finance

One off Costs

Cost Centre	Budget Heading	Budget Years	Proposed Spend this Report	Virement From	Other Comments
N/A					

Annually Recurring Costs/ (Savings)

Cost Centre	Budget Heading	With Effect from	Annual Net Impact	Virement From (If Applicable)	Other Comments
N/A					

5.3 Legal/Risk

There are no legal implications within this report.

5.4 Human Resources

There are no specific human resources implications arising from this report.

5.5 Strategic Plan Priorities

5.6 Equalities

(a) Equalities

This report has been considered under the Corporate Equalities Impact Assessment (EqIA) process with the following outcome:

	YES – Assessed as relevant and an EqIA is required.
x	NO – This report does not introduce a new policy, function or strategy or recommend a substantive change to an existing policy, function, or strategy. Therefore, assessed as not relevant and no EqIA is required. Provide any other relevant reasons why an EqIA is not necessary/screening statement.

(b) Equality Outcomes

How does this report address our Equality Outcomes?

Equalities Outcome	Implications
People, including individuals from the above protected characteristic groups, can access HSCP services.	Strategic Plan aimed at providing access for all.
Discrimination faced by people covered by the protected characteristics across HSCP services is reduced if not eliminated.	Strategic Plan is developed to oppose discrimination.
People with protected characteristics feel safe within their communities.	Strategic Plan engaged with service users with protected characteristics.
People with protected characteristics feel included in the planning and developing of services.	Strategic Plan engaged with service users with protected characteristics.
HSCP staff understand the needs of people with different protected characteristic and promote diversity in the work that they do.	Strategic Plan covers this area.
Opportunities to support Learning Disability service users experiencing gender-based violence are maximised.	Strategic Plan covers this area.
Positive attitudes towards the resettled refugee community in Inverclyde are promoted.	Strategic Plan covers this area.

(c) Fairer Scotland Duty

If this report affects or proposes any major strategic decision: -

Has there been active consideration of how this report's recommendations reduce inequalities of outcome?

	YES – A written statement showing how this report's recommendations reduce inequalities of outcome caused by socio-economic disadvantage has been completed.
x	NO – Assessed as not relevant under the Fairer Scotland Duty for the following reasons: Provide reasons why the report has been assessed as not relevant.

(d) **Children and Young People**

Has a Children's Rights and Wellbeing Impact Assessment been carried out?

	YES – Assessed as relevant and a CRWIA is required.
x	NO – Assessed as not relevant as this report does not involve a new policy, function or strategy or recommends a substantive change to an existing policy, function or strategy which will have an impact on children's rights.

5.7 **Clinical or Care Governance**

There are no clinical or care governance implications arising from this report.

5.8 **National Wellbeing Outcomes**

How does this report support delivery of the National Wellbeing Outcomes?

National Wellbeing Outcome	Implications
People are able to look after and improve their own health and wellbeing and live in good health for longer.	Strategic plan covers this.
People, including those with disabilities or long-term conditions or who are frail are able to live, as far as reasonably practicable, independently and at home or in a homely setting in their community.	Strategic plan covers this.
People who use health and social care services have positive experiences of those services, and have their dignity respected.	Strategic plan covers this.
Health and social care services are centred on helping to maintain or improve the quality of life of people who use those services.	Strategic plan covers this.
Health and social care services contribute to reducing health inequalities.	Strategic plan covers this.
People who provide unpaid care are supported to look after their own health and wellbeing, including reducing any negative impact of their caring role on their own health and wellbeing.	Strategic plan covers this.
People using health and social care services are safe from harm.	Strategic plan covers this.

People who work in health and social care services feel engaged with the work they do and are supported to continuously improve the information, support, care and treatment they provide.	Strategic plan covers this.
Resources are used effectively in the provision of health and social care services.	Strategic plan covers this.

5.9 Environmental/Sustainability

Summarise any environmental / climate change impacts which relate to this report.

Has a Strategic Environmental Assessment been carried out?

	YES – assessed as relevant and a Strategic Environmental Assessment is required.
x	NO – This report does not propose or seek approval for a plan, policy, programme, strategy or document which is like to have significant environmental effects, if implemented.

Summarise any environmental / climate change impacts which relate to this report.

Has a Strategic Environmental Assessment been carried out?

	YES – assessed as relevant and a Strategic Environmental Assessment is required.
x	NO – This report does not propose or seek approval for a plan, policy, programme, strategy or document which is like to have significant environmental effects, if implemented.

5.10 Data Protection

Has a Data Protection Impact Assessment been carried out?

	YES – This report involves data processing which may result in a high risk to the rights and freedoms of individuals.
x	NO – Assessed as not relevant as this report does not involve data processing which may result in a high risk to the rights and freedoms of individuals.

6.0 DIRECTIONS

6.1

Direction Required to Council, Health Board or Both	Direction to:	
	1. No Direction Required	X
	2. Inverclyde Council	
	3. NHS Greater Glasgow & Clyde (GG&C)	
	4. Inverclyde Council and NHS GG&C	

7.0 CONSULTATION

7.1 The report has been prepared by the Chief Officer of Inverclyde Health and Social Care Partnership (HSCP) after due consideration with relevant senior officers in the HSCP.

8.0 BACKGROUND PAPERS

8.1 None.